

260602 – Item 23 – Consideration of Extending Warranty – HP Laptop

1. Background

The Parish Council's HP laptop (model HP ENVY 17-da0500na) is currently covered by the manufacturer's factory warranty until 14 June 2026. The device is 12 months old and has had no reported issues to date.

2. Current Warranty Coverage

Factory Warranty (expires 14/06/2026):

- Technical phone support
- Multiple repairs
- Door-to-door repair service
- Remote troubleshooting
- No deductibles
- Pick-up and return repair

HP Care Pack – 1 year extension (expires 14/06/2027):

- Same as above

Cost: £87.60 incl. VAT

3. Budget Context

The office budget for 2026/27 is £1,000, of which £500 is allocated to replenishing reserves used to purchase the laptop. Any warranty extension would need to be met from the remaining budget.

4. Operational Considerations

The laptop is the Clerk's primary work device, and all council administration is carried out on it. While the device is relatively new and the risk of failure is low, any hardware issue could have significant operational impact due to the reliance on a single machine.

5. Decision Required

Councillors are asked to consider whether to extend the laptop warranty for a further year through [Best2Serve](#).