

260303 – Item 13 – Correspondence

13.1 – Correspondence received 9th January 2026

As you are aware, the council currently empty litter and dog waste bins for Moretonhampstead Parish Council, and you pay for this service. I would like to confirm the costs for the emptying of the bins for the 2026-27 financial year. The cost per empty for a litter or dog waste bin will be £15.00.

We empty 2 litter bins and 1 dog bin in The Sentry weekly. The total cost for the next financial year is £2,340.00 plus a £34.00 administration fee.

We currently invoice Moretonhampstead Parish Council in arrears and so we will send the invoice for the 2026-27 financial year in March 2027.

If you no longer wish to use this service, please let me know by 13th March and I will cancel the collections, and no further invoices will be sent.

Correspondence received 10th February 2026 following resolution made at min no. 31/2026

Thank you for your enquiry.

We charge a standard 20 minutes per bin that we empty, and this does not actually include specific travel time as the assumption is that the operative is already in the area when the bins are emptied, but although the 3 bins are in the same area, the operative should not be carrying more than one bag at a time to the vehicle as they could be heavy, especially if they contain a lot of dog waste, that is very dense and heavy.

The cost covers the staff time, the cost of the vehicle which are not carrying out TDC duties while they are emptying the bins for other landowners. There are also elements to cover Insurance, consumables, and tipping.

It is worth the parish council noting that they are not obliged to use the council for this service and are welcome to investigate and employ an alternative supplier if they wish. They are not in a contract with the council and so are able to ask us to stop providing the service at any time, if they find an alternative supplier to provide a service that is more in line with their needs.

We will however continue to provide the service until instructed otherwise and I hope that this answers your enquiry.

13.2 – Correspondence received 2nd February 2026

Review of rents and service charges for 2026

I refer to the lease that was signed in April 2025 and which referred to an annual review of the rent and service charge.

The Board of MDT has considered the current economic outlook for the last 12 months and considered the likely inflationary rate for 2026 and has decided to increase rents by 3% and the service charge by 3%.

Your new rent from 1 April 2026 will be £2626.55pa

Your new service charge from 1 April 2026 will be £2199.45pa

Your monthly invoice will increase to £402.17.

If you have any questions regarding this change please discuss it with Peter Nottingham.

Best wishes

Peter Nottingham

Finance Officer

13.3 – Correspondence received 3rd February 2026

Hello from EE,

From 31 March 2026, we'll be increasing the price of some of our business plans as outlined in the terms and conditions of your contract. The price increase is decided by your contract start date. The increased rates and prices are listed in the table below (prices are ex-VAT).

Product type	Business price plan
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Handset price plan	£3.00
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For price plans contracted before 2 September 2024, this price increase is calculated using the Consumer Price Index (CPI) rate of inflation, which is at 3.4% as published by The Office for National Statistics on 21 January 2026. We then add an additional 3.9%.

From 31 March 2026, your bills will have a 5% increase to selected add-on and out-of-bundle charges. You'll find details of any active add-ons in your latest bill or by logging in to ee.co.uk/myeebusiness. Please refer to your pre-contractual information provided to you at the time of your order for more information.

Why are we increasing prices?

As the UK continues to embrace digital technologies, the demand for the connectivity and services we provide is always rising. To maintain the quality of our network for our customers, we're continually investing in it. Your business relies on a brilliant

connection – whether it's through your mobile or broadband service, it's more important than ever to keep everyone and everything connected.

Our annual price change helps us continue to bring you a better, more reliable experience and the best value for your money. It's also important as our own costs continue to increase, so the price change means we can continue to maintain the best networks and provide better customer service in more ways than ever before.

What does this change mean for you?

You'll find details of any active add-ons on your latest bill or by logging in to ee.co.uk/myeebusiness.

Visit business.ee.co.uk/pricechange26 to contact us by live chat and find out more about the price rise. If you're not the account holder, please let the account holder know about the increase.

Want to learn more?

You can find out more about the CPI price change at business.ee.co.uk/pricechange26.

Thanks,

Your EE team

13.4 - Correspondence received 4th February 2026

Dear Town/Parish Clerk,

I would like to update you on the latest position regarding local government reorganisation (LGR) in Devon

The government is in receipt of all the various proposals that were submitted at the end of last year. The public engagement phase will commence tomorrow, Thursday 5 February, and will run for seven weeks. This phase is focused on stakeholder engagement rather than a public consultation.

Attached is the list of named consultees provided by MHCLG.

While towns and parishes are not part of the statutory list of consultees that the government approaches directly, I would encourage you to participate in the engagement exercise by providing your own response. Also attached is a summary of all the options which includes links to the full proposals.

As you will recall, Teignbridge supported the 4/5/1 proposal for a unitary council alongside Plymouth, and another for Exeter and Northern Devon. All the relevant information can be found at www.ReimaginingDevon.org. Please feel free to circulate this.

While DALC's official stance is one of remaining neutral on the various options, I would encourage you to review the various proposals and consider expressing a view in response to the government consultation.

I believe we should all respond to the consultation, setting out not only what we consider to be the best option for our communities, but also what represents a better option for local democracy and the ability to deliver on key local issues, as any weight of response highlighting the advantages of keeping local government more 'local' would be particularly valuable.

The Teignbridge website will be updated regularly, and I will arrange a briefing over Teams if supported by a number of towns and parishes.

Thank you in advance for your engagement in this important stage of the process.

Kind regards,

Phil Shears
Managing Director

DALC Newsletter #9

Share your views on LGR proposals!

The Government consultation on proposals for local government reorganisation in Devon, Plymouth, and Torbay has now launched and we would like to hear your views. Please share any immediate thoughts or concerns with us at enquiries@devonalc.org.uk or via the contact form on our website.

Although parish and town councils are not statutory consultees, we urge all member councils to submit their own responses to the consultation; a strong response from our sector will be critical to achieving the best possible outcome for Devon's communities.

The consultation can be found here: [Devon, Plymouth and Torbay: Local government reorganisation - GOV.UK](#). It will be open until Thursday 26th March.

13.5 - Correspondence received 10th February 2026

From 1 April 2026, we're increasing the standard monthly charge of some products and services.

The increase applied to each product or service will depend on the terms and conditions you agreed to when you took out or last upgraded your plan.

Please refer to your order form provided to you at the time of your order for more information.

If you purchased your service on or after 30 November 2024:

Broadband customers: the monthly price of your service(s) will increase by £3 excluding VAT for each broadband-only plan; and by £4 excluding VAT for each bundled broadband and Cloud Voice Express plan.

Broadband	Increase (excluding VAT)
Broadband-only plan	£3
Bundled broadband	£4
Cloud Voice Express plan	£4

What this change means for you

We've listed your accounts and services that'll be affected by the price increase below:

Account Number	Product Name
GP****0093	BUSINESS BROADBAND ACCESS
GP****0093	BT BUSINESS SUPERFAST
GP****0093	\$code.PRODUCT_NAME
GP****0093	CLOUD VOICE EXPRESS
GP****0093	FIBRE 76 ESS (SOGEA) + CVEG

To give you an idea of how these changes will affect you, head to bt.com/pricechange2026.

If you decide to cancel any of your affected services and they're still within the minimum period, you'll need to pay a termination charge for ending your contract early.

Visit business.bt.com/terms to see our full terms and conditions.

13.6 - Correspondence received 18th February 2026

The Volunteer Fair that we ran at the end of January was a great success. I want to thank those who came along and to give you all some feedback.

Despite the weather the event had a great buzz. We had 10 organisations participating, 32 volunteering opportunities were signed up for, and 85 useful conversations were had which is really fantastic. As a result of the fair, we are aware of 6 volunteer roles in the process of being filled or already filled- although there may be more. These include 2 at Moorcare, 1 at the library, 1 at Bumps and Beyond, 1 at Friendly Fridays and 1 at Greenhill Arts. **If there are any more people who have come forward to volunteer as a result of the fair, please do let me know as this will help with applying for funding.**

Everyone who took part felt that another fair would be beneficial and so we plan to run another in June/July this year. We are also creating a page on our website where general volunteering opportunities will be advertised and an online form to register as a potential volunteer. **Please can you send me a paragraph which briefly describes your organisation, the types of volunteering opportunities that you have and the best contact.** This will then go onto the page on our website. Please note we unfortunately do not have the capacity to constantly update this page, so it is more general information about the type of volunteering opportunities. Another place that is a good space to advertise your opportunities and projects/events is on the Devon Connect website: <https://devonconnect.org/>

In the meantime, if you have any feedback for me about the event or you want to discuss working with volunteers and your services please do get in contact with me.