

# Domain, Email & Website Options

## Comparison of Providers

Provider	Domain	Email	Website	Support	Approx Cost	Notes
<a href="#">Cloud Next</a>	Transfer included; renewal £50/year	New emails only; Gmail cannot be migrated; clerk can manage	Keep current WordPress site	24/7 online support	£150/year (does not include WordPress fees)	Cheapest, keeps current website, flexible email management
<a href="#">Parish Online</a>	Included in subscription	Up to 20 mailboxes with 5GB storage each	New WCAG 2.2 AA compliant site.	Phone/email support. Ongoing maintenance and updates.	£385/year	All-in-one solution, fully compliant, simple admin.
<a href="#">Vision ICT</a>	£40 admin + £65 every 2 years	Full service - £15/mailbox per year Smart saver - £75 per domain per year (unlimited 10GB mailboxes)	Keep WordPress site. Can provide a WCAG 2.2 AA website.	Phone/email helpdesk	Full service: £227.50/year Smart saver: £107.50/year (does not include WordPress fees)	Specialist support for councils, keeps WordPress
<a href="#">Aubergine + Cloudy IT</a>	Transfer included; renewal £120/year	Cloudy IT hosts email (Microsoft); Price is unclear.	New WCAG 2.2 AA compliant site. Build site - £499 + £199/year from year 2.	Additional cost £18.90/month: Phone/email/Teams; training	£337.90/year + email hosting	Strong compliance and training, split providers. Complicated quote with additional costs
<a href="#">Easy Websites</a>	Included in monthly fee (£30.80/month)	Clerk email included; up to 12 councillor email; optional support extra £2.20/month/councillor)	New WCAG 2.2 AA compliant site. Build site - £250 (normally £500)	Remote support; Content Management training included	£370/year	All-in-one solution, fully compliant, simple admin

## Key Points

- **Compliance:** Cloud Next only offers existing WordPress site which is not compliant.
- **Email Migration:** The current system of using Gmail to access emails means that emails can not be migrated onto new systems.
- **Cost:** Cheapest overall – Cloud Next. All-in-one compliant solution – Easy Websites or Parish Online.

## Assertion 10 – Accessibility Compliance

### What is Assertion 10?

Assertion 10 is a new declaration that councils will need to make from the 2025/26 AGAR onwards, as detailed in the 2025 edition of the Practitioners' Guide, published by the Smaller Authorities Proper Practices Panel (SAPPP), formerly JPAG.

Assertion 10 brings together a series of expectations around digital, data and information governance. For example, part of Assertion 10 focuses on the requirement for councils to have a generic email hosted on an authority-owned domain (not a personal or free service). Their website will need to meet WCAG 2.2 AA accessibility standards, and councils will need to have an IT policy that covers the secure and lawful use of digital devices within the council.

Crucially, Assertion 10 also requires councils to confirm that they are complying with data protection legislation and the data protection principles.

- **Current status:** WordPress site is not fully compliant. An accessibility statement is in place but this will not comply with Assertion 10.
- **Options to meet compliance:**
  1. Redevelop the current WordPress site to meet WCAG 2.2 AA but this will involve significant work and technical support.
  2. Move to a fully compliant website

### Next Steps:

- Decide whether retaining the existing WordPress website is a priority.
- Consider budget versus the need for accessibility compliance.
- Determine the level of support and training desired for staff managing email and website.
- Agree on a Registrar for moretonhampstead-pc.gov.uk.

**Examples of websites:**

**Parish Online:** [Combe Martin Parish Council – News and updates from Combe Martin Parish Council](#)

Aubergine: [Great Shelford Parish Council](#)

Easy Websites: [St. Mary-in-the-Marsh Parish Council | Parish Council based in Folkestone & Hythe District Council](#)